

TECHNICAL ASSISTANCE SERVICE FOR INSTALLATIONS AND REPAIRS OF INDUSTRIAL MACHINERY CURRENT AS OF 01/01/2018

All technical or electronic assistance services provided outside the company Coferac Dois, Lda. are covered in the following terms:

MINIMUM COST OF ASSISTANCE

- Any request for technical assistance, has a minimum associated cost of 350.00 EUR (Three hundred and Fifty Euros), for travel and fault diagnosis. If the assistance work is adjudicated and, in excess of this amount, it will be diluted in the final invoice.

EXPENSES OF TRAVEL OUTSIDE PORTUGAL

- Aerial: Tourist class travel
- Air travel costs or other costs caused by travel (Taxis, etc.) will be invoiced at cost, upon presentation of the respective vouchers

Transportation can be chosen by the customer

- Travel by car: 0.55 €/ Km + cost of tolls billed at cost, upon presentation of respective receipt.

EXPENSES OF TRAVEL INSIDE PORTUGAL

- Travel by car: 0,55 €/ Km + cost of tolls billed at cost, upon presentation of respective receipt.

ACCOMMODATION AND MEALS

- Hotel rate per night / person: € 70.00 (*)
- Diets: € 20.00 per diet / person, up to a maximum of 2 diets per day (*)

(*) Values to be considered in Portugal, outside the Country, will be invoiced at cost price upon presentation of proof.

SERVICE COSTS – Each normal working day up to 8 hours / day

- Mechanical and technical work time | or electronic: € 45.00 / hour
- Technical specialist (mechanic | electronic | electric): 70,0 € / hour
- Application Technician | Training: € 70.00 / hour
- Laser verification technician: € 70.00 / hour

OVERTIME

- Overtime until 20:00 hours: add 30% on the value of each hour
- Night | Saturday | Sundays | Holidays: add 50% on the value of each hour

Time of travel and / or waiting, are considered as normal working hours and according to the referred above.

To all the aforementioned values add VAT at the legal rate in force.

PAYMENT CONDITIONS

- At the prompt payment or as mentioned on the invoice.

